



# Quickstart Guide



Honey,  
I'm Home!

# Nucleus at a Glance



## Instant Video & Audio Calling

Connect with all your loved ones with ease, so home is just a tap away.



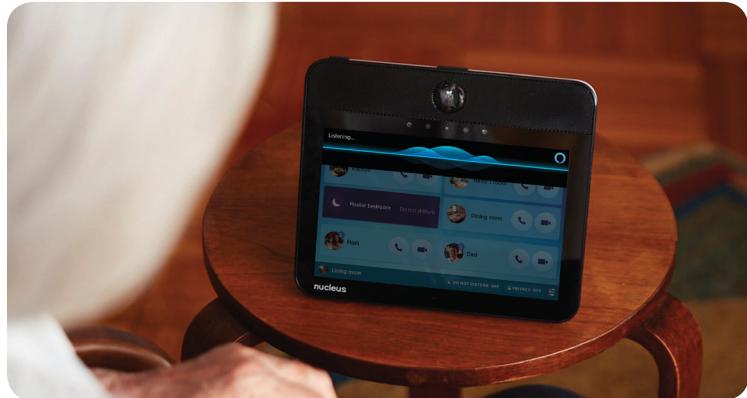
## Privacy & Security

The Privacy Camera Shutter, Do Not Disturb, and Privacy settings give you full control of your device.



## Connect to Mobile

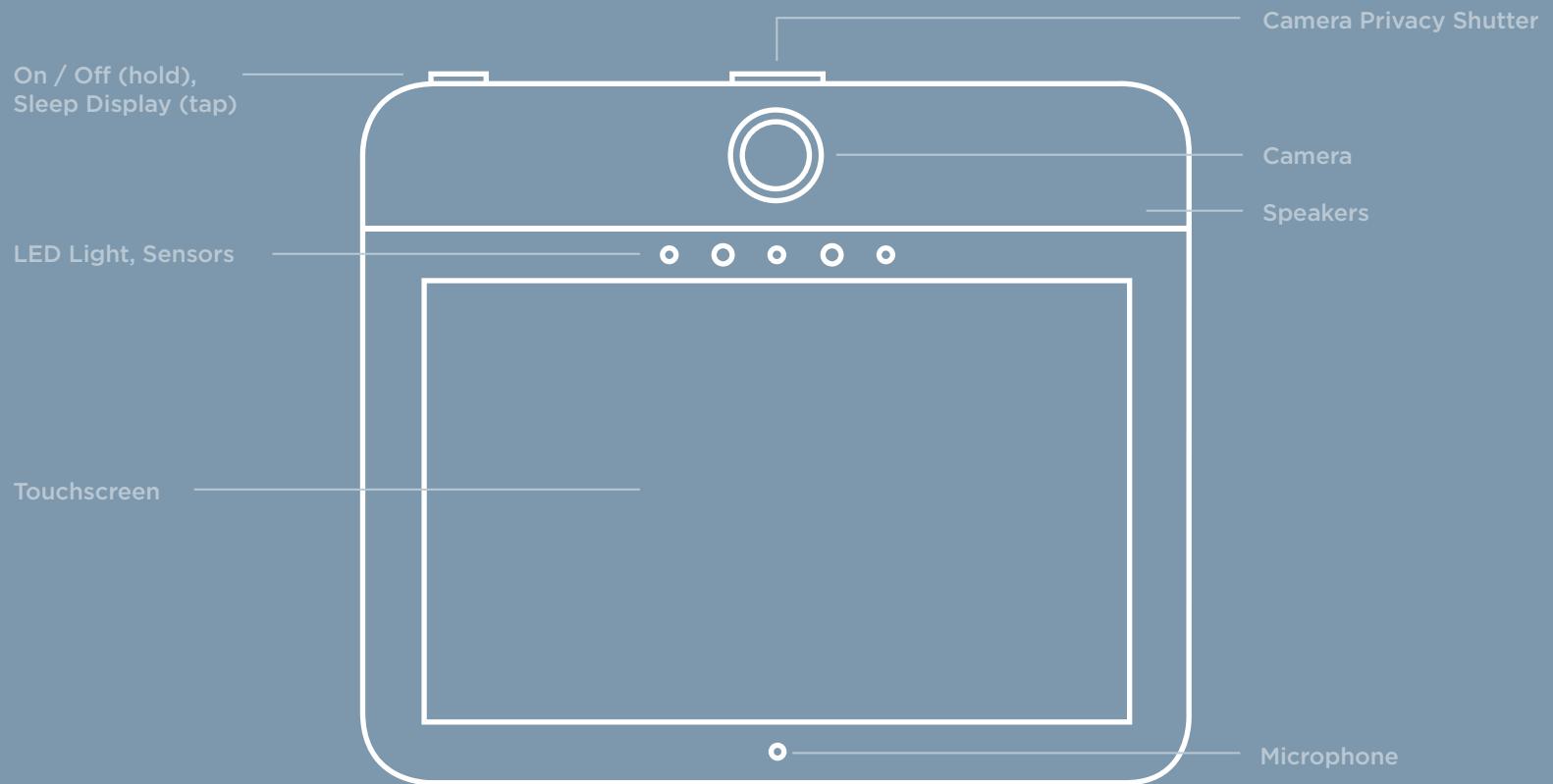
Connect your smartphone so you can easily check in on-the-go.



## Connect to Alexa

Activate Alexa, Amazon's voice activated virtual assistant.

# The Basics



# Your Nucleus Device

## What's In The Box

- Nucleus Device
- Wall Mounting Bracket
- DC Power Adapter
- Power Cord
- Desktop Stand
- Adhesive Cord Clips
- Wood Screws & Anchors
- Level
- Cable Fasteners

## Product Specifications

Screen Size	8" Diagonal IPS Screen
Screen Resolution	1280 x 800
Wi-Fi	802.11 b/g/n, 2.4 Ghz only
Ethernet	Yes
Bluetooth Low Energy	Yes (Reserved for future features)
Power	DC Adapter (Included) or Power over Ethernet (POE)*

Battery	No
Physical Camera Shutter	Yes
Sensors	Temperature, Humidity
Speakers	Stereo Speakers
Additional Ports	Micro USB (for diagnostic use only) Ethernet (RJ45)
Wide Angle Camera	5MP, 120-degree wide-angle

\* Please visit [nucleuslife.com/POE](http://nucleuslife.com/POE) for more information



Let's Get  
You Set Up!

# Setup Overview

## Mount It On Your Wall



We recommend you mount your Nucleus to your wall in areas like the kitchen, living room, or kids' room.

## Set It On Your Desk



Your Nucleus can also be placed on any flat and stable surface using the desk mount.



### Power Me Up

Use the included DC Power Adapter to power your device.



### Connect Me To The Internet

You can connect your device through Wi-Fi or use an Ethernet cable

*Alternatively if you have Power Over Ethernet, that can be used to power and to connect your device to the Internet.*

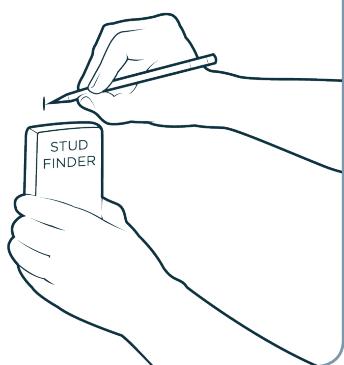
To learn more about Power Over Ethernet (POE), visit [nucleuslife.com/POE](http://nucleuslife.com/POE)

# Installation Guide

## Wall Setup

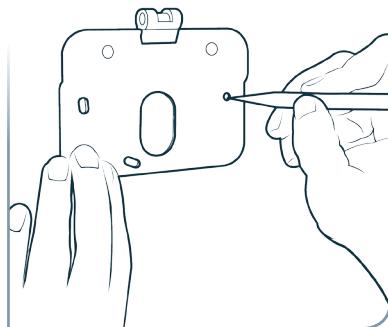
### 1. Position

- Determine the best location for your Nucleus: avoid placing it near hot or cold places (i.e. radiators, A/C) and choose a flat wall surface
- We recommend you mount it into a stud and position it so it has a wide viewing angle of the room
- See below to determine the best screws for your setup



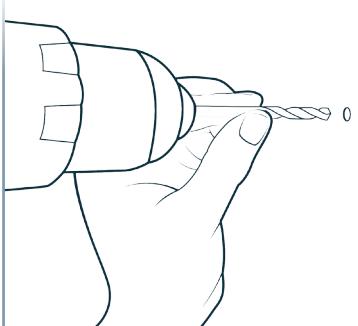
### 2. Level

- Slide the wall mount bracket off the back of the unit
- Ensure you are holding the bracket in the right orientation
- Attach the Snap-on level provided to ensure the bracket is straight
- With a pencil, trace the holes in the bracket to make drilling marks



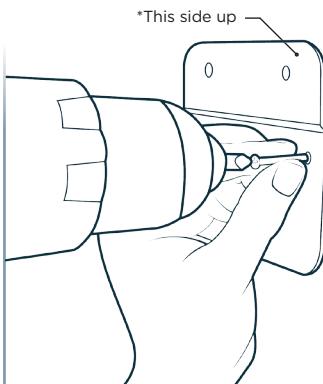
### 3. Drill

- Use your drilling marks to pre-drill three (3) holes in your wall
- Install wall anchors if needed
- You can also drill additional holes for any cords you plan to route behind your wall (i.e. ethernet cable)



### 4. Screw Mount

- Screw the mounting bracket on the wall
- Ensure the wall mount is positioned with the correct side facing up
- Ensure the bracket is straight by using the level, then snap-off the level when complete



### Select the right screws for your mounting surface

For Drywall, Wood, Vinyl  
**Use Wood Screws and Anchors  
(Included)**

For Brick, Concrete, Stucco  
**Use Concrete Screws  
(Not Included)**

**Tip:** Use anchors if you are unable to find a wall stud to mount your device

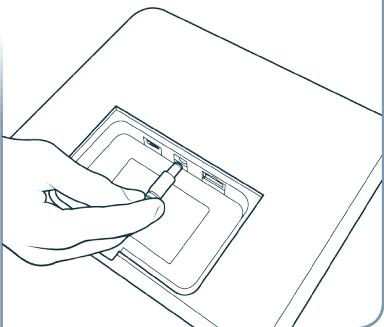
# Installation Guide

## Wall Setup

### 5. Power On Your Device

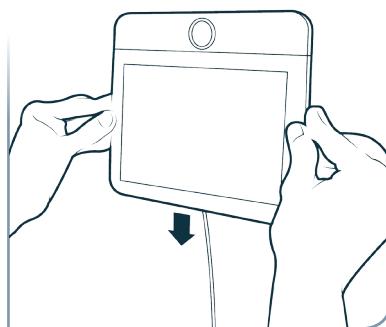
- Plug in and connect the DC power adapter OR plug in a Power Over Ethernet cable (POE) into the ethernet port

If you use DC power adapter but want to use an ethernet cable to connect your device to the internet, attach this cable into the ethernet port. Please note that this device cannot be powered through Micro USB.



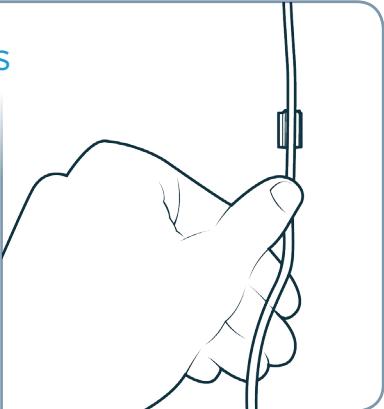
### 6. Attach Your Nucleus

- Center your device a few inches above the wall mount
- Attach the Nucleus by slowly sliding it down until it latches onto the mount bracket



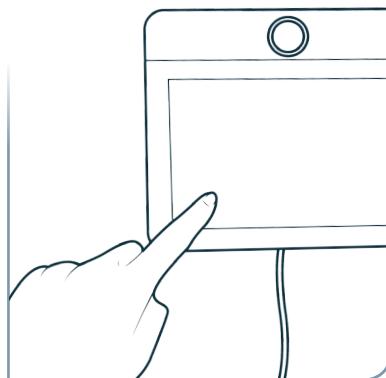
### 7. Attach Cord Clips

- Find the cord clips in the "Here Are Your Assembly Parts" box
- Pull the cord down straight and locate a good position to stick your cord clips
- Peel the adhesive back, stick to the wall and attach the cord into the groove



### 8. Setup

- Wait for the device to automatically download the most recent software and follow the onscreen instructions to connect to the network and to create your family account



Your Nucleus is Power Over Ethernet Compatible

To learn more about Power Over Ethernet (POE), visit: [nucleuslife.com/POE](http://nucleuslife.com/POE)

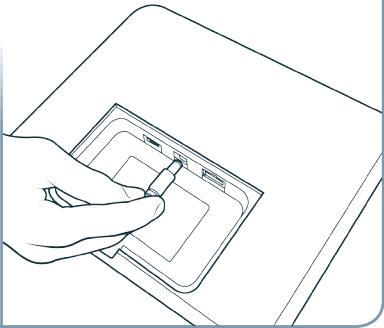
# Installation Guide

## Desk Setup

### 1. Power Your Device

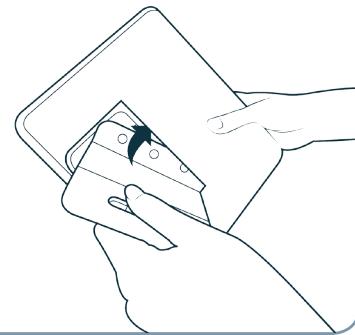
- Plug in and connect the DC power adapter OR plug in a Power Over Ethernet cable (POE) into the ethernet port

If you use DC power adapter but want to use an ethernet cable to connect your device to the internet, attach this cable into the ethernet port. Please note that this device cannot be powered through Micro USB.



### 2. Attach Desk Stand

- Remove the wall mount by carefully sliding it off the slot
- Attach the desk stand by sliding in the short end into the back slot of the Nucleus device



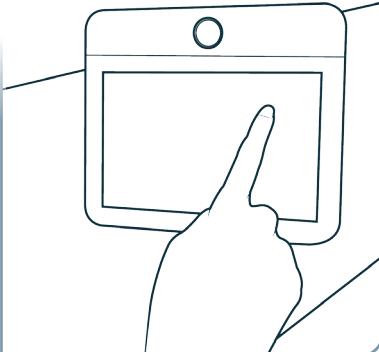
### 3. Position

- Choose a great spot to place your Nucleus device
- Keep it away from direct sunlight, water, or extremely hot or cold locations
- Ensure that loose cables are secured and tucked away



### 4. Setup

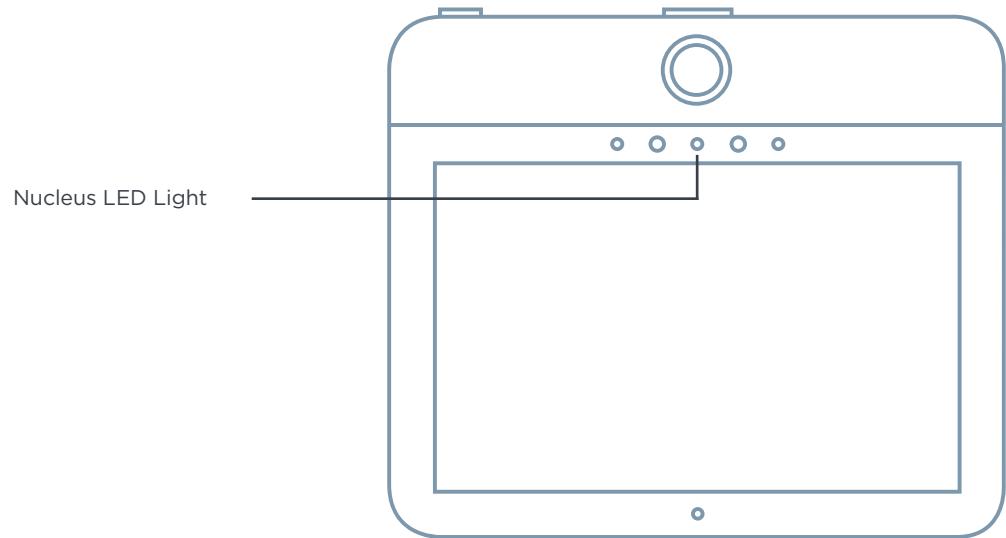
- Wait for the device to automatically download the most recent software and follow the onscreen instructions to connect to the network and to create your family account



### Cable Management & Safety

Use the included cord clips to keep your cables neat and tidy against the wall. Avoid placing the device where it can easily be knocked over. Keep loose cords away from children by securely tucking them away.

# LED Light Guide



LED Color	Activity	Status
Green	Pulsing	Device is calling another device
	Solid	Device is in an ongoing Audio / Video call
Red	Pulsing	Device is booting up
	Solid	Device failed to boot (contact Customer Service)
Purple	Pulsing	Device is not connecting to a network

# Maintenance & Support

## Maintenance



Clean the screen with a soft cloth; be careful not to wipe it with anything abrasive.



**This device is not waterproof.** Please keep your Nucleus device away from rain, sinks, or other wet locations.



**Don't expose the Nucleus device to extreme heat.** Do not place in direct sunlight. Do not attempt to dry your Nucleus with an external heat source such as a microwave or hair dryer.



**Don't expose the Nucleus device to extreme cold.** For example, don't leave it in the trunk of your car in sub-zero temperatures.



If your device gets wet, unplug all cables and wait for the device to completely dry before powering it on.

## Customer Support



### Experiencing Problems?

Email us at [support@nucleuslife.com](mailto:support@nucleuslife.com) and we'll be happy to solve your issues.



For additional product information and helpful tips, visit: [www.nucleuslife.com/support](http://www.nucleuslife.com/support)

## Warranty



Nucleus comes with a limited one-year warranty. For more information, visit: [www.nucleuslife.com/warranty](http://www.nucleuslife.com/warranty)