

# camect

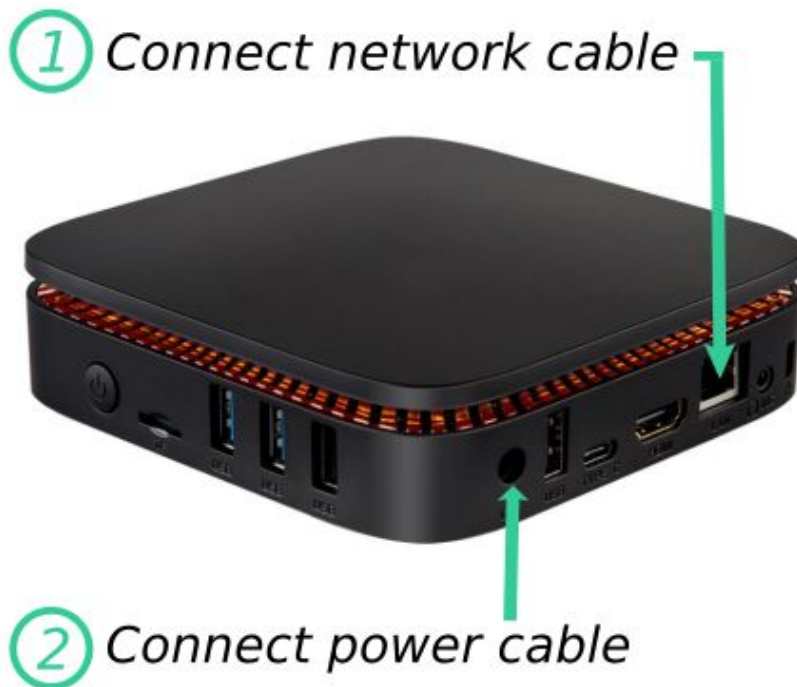
## Welcome!

Thanks for choosing to be one of the very first to use our new Camect Home smart video recorder. We are committed to getting you great value from your cameras.

Please join our user forum, linked off [camect.com/welcome](https://camect.com/welcome). It's the best place to ask questions and to learn from the experiences of others. For questions that are very specific to you, please send questions to [support@camect.com](mailto:support@camect.com).

## Hook up your new Camect Home recorder

- Plug in the network cable first.
- Plug in the power. The power LED should light automatically. Wait about 5 minutes for the box to boot.



- If you bought new Amcrest cameras, plug them into the network if you have not already done so. There's no need to do anything else to configure them now.
- *The power connector is in the corner next to where the network plugs in, it's not the hole in the middle of the back edge.*

## Activation

- Visit [home.camect.com](http://home.camect.com) from a Chrome or Safari browser on the same local network as your Camect... you'll be asked to sign in with Google or Facebook and to accept the terms of service.
  - *TIP: No Google account? Create one using your *current* email address [here](#).*
- After you accept the TOS, you'll be looking at the (empty) list of the Camect Homes you own. You'll see a red highlighted link asking you to set up a new home. Click it, and your browser will find your new Camect Home and allow you to activate it.
- After you've activated the new Camect Home, you're sent back to the list of homes, which, after a few seconds to refresh, should show your new Camect Home.

Click the title of the Home (which will be "<City Name>, <Zipcode>") to connect to it.

- If you get a "home disconnected" message give it several minutes to retry. The activation sometimes takes a minute to complete.

## Connecting to your cameras

- **Wait for Camect to find your cameras.** The "Looking for cameras" message at the bottom disappears when it is done.
  - Click to provide credentials for cameras that need them.
  - If you have preinstalled cameras and keep getting told that the username and password are incorrect, enter the correct credentials and leave the cameras alone for up to half an hour. Some brands (especially Hikvision and Dahua) temporarily disable logins after failed attempts. If you've provided the correct credentials, they'll connect after a while.

- **If one or more cameras are not found** see [here](#) for troubleshooting tips, including directions for how to add a camera manually using the stream url if you know it.
- **Once your cameras are added, your basic setup is done.**

*Camect is now recording your video and analyzing it for alerts. You'll receive email alerts (at the email you used to activate the device) whenever something interesting happens.*

## A few extra steps will give you the best experience:

- **Install the progressive web app on your phone.**
  - The installation of our app is a little different. Once installed, it starts and runs like a native app, and is also removed the same way you'd remove a native app.
  - On **Android**, Chrome automatically prompts you to install the app after you have visited *home.camect.com* a few times. Alternatively, just visit [home.camect.com](https://home.camect.com), tap the Chrome menu button, and choose "Add to Home Screen".
  - On **iOS**, visit [home.camect.com](https://home.camect.com), click the share button (which looks like a square with an upward-pointing arrow) in the bottom safari toolbar, and choose "add to home screen". On smaller phones on older iOS, you may need to scroll right to see the "add to home screen" option.
  - Tap the icon on your home screen to launch the app. *It should launch like a regular app with a splash screen and you should not see any browser controls.* The first time you run the app, you may need to sign in.
- **Get alert notifications on your phone.**

Camect delivers nice notifications including a short video clip to the telegram instant messenger app. Install telegram from the app store, or visit [telegram.org](https://telegram.org).

Once you've installed the telegram app, choose an alias for yourself. The default (your phone number) won't work.

Lastly, visit your Camect Home from [home.camect.com](https://home.camect.com) using the device on which you just installed the telegram app, and click on your profile picture at the top right. Choose "receive alerts in telegram" from the dropdown and follow the instructions.

- **If possible, explore the UI on a desktop first.** All controls have mouseover tool tips to help you learn your way around. If you're starting on a phone, you can view the tooltips by first clicking the floating "i" button in the lower left, and then clicking on a control.
- **Learn a few useful gestures for phones and tablets.**
  - When viewing live, swipes pan or tilt the camera if the camera supports pan/tilt
  - When viewing recorded footage, swiping left/right skips to the next/previous alert
  - Tap the timeline to position the marker, and then drag without lifting your finger to position the timeline under the marker to precisely select the time being viewed.
- Read the [Learning More](#) guide to find out about advanced features of your new device!
- [Join our user forum here to stay informed about issues and new features.](#)